

Globanet Enterprise Vault Health Check Tool

Automated Archive Analysis and Reporting

Introduction

As we all know, preventative maintenance in the data archiving world can save a lot of headache. This is why the Globanet Enterprise Vault Health Check Tool was created – to monitor, analyze and report upon Veritas Enterprise Vault areas of critical importance in order to catch issues while they are still minor. This tool pinpoints and assesses key Enterprise Vault areas that require routine checking and testing which include:

- 1. Index and Search Health:** Making sure there is not a backlog in the indexes and is up to date, so that when searches are conducted, the targeted data is accurately discovered against.
- 2. Archiving Rate Indicators:** Archiving rates are good indicators of any bottlenecks in the environment that can result in future issues.
- 3. Retention Categories Management:** The initial setup of archiving solutions may result in many different retention categories until an organization determines the correct retention periods. Making sure that any old retention categories are cleaned up and all users are part of the correct retention period is important.
- 4. Archive Backup Integrity:** Making sure archive backups are successfully completing within the backup window is often missed until a restore is needed. Having a proper backup of your archives is necessary to ensure

recoverability. Are your shortcuts being cleaned up after backups? Is the back-log of what's to be archived growing?

- 5. Best Practice Comparison:** Compare the existing configuration with Veritas's best practice recommendations to ensure that there is nothing configured out of the ordinary that may negatively impact the system.

Archiving and eDiscovery systems tend to be designed, installed, put in place and almost forgotten about until there is an issue or it's time to discover data for internal or external matters. These systems are enterprise-class solutions that need to be properly maintained to make sure that they are functioning as expected. Regular health checks help prevent issues before they become major disasters, and when major discovery comes around, an organization can focus on discovery and not on fixing problems.

With the Globanet Enterprise Vault Health Check Tool, Veritas Enterprise Vault manageability and effectiveness is greatly improved and optimized. The tool's reward is high and the cost is low in comparison to fixing problems that could have been detected with proper preventative care.

How It Works

The Globanet Enterprise Vault Health Check Tool performs over 350 health checkpoints on the EV environment. First, it collects data from the client's environment, which can then be sent to the client with instructions to run it on their own, if desired. It scans the client's EV environment from the EV Directory database, then collects all relevant environmental and configuration data by utilizing Windows, SQL queries and the Enterprise Vault API, as shown in Figure 1 below.

It then processes the output of the check-up, and populates a detailed analysis with all the information gathered. It also pre-analyzes many of the settings to report status in comparison with Veritas's best practice recommendations. The consultant then reviews the document and provides recommendations to enhance its integrity and performance.

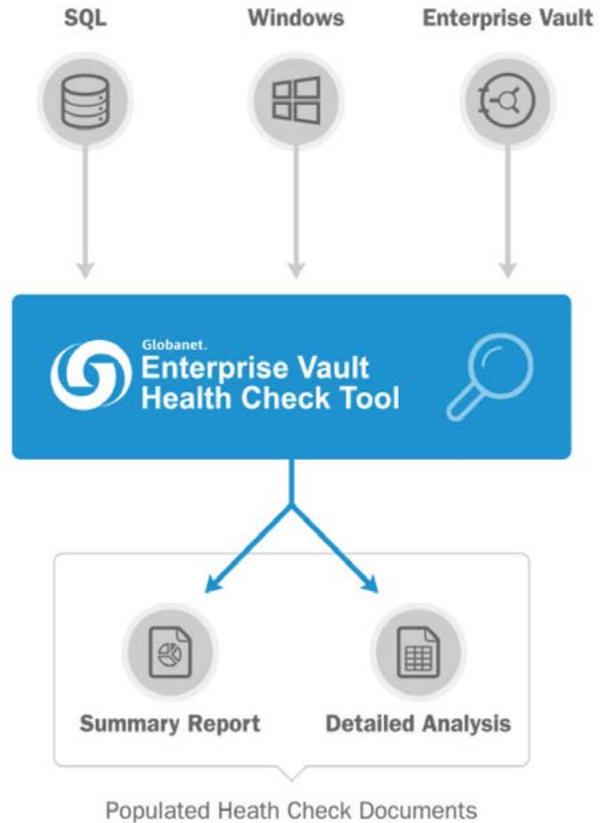


Figure 1: Product Infrastructure

Key Features & Benefits

Organizations can immediately take advantage of:

- **Bullet proof data** gathering without mistakes
- **Supports gathering Exchange Archiving** settings today – other archive settings coming soon
- **Ability to enable clients to gather data for consultant**, saving consultant time for analysis
- **Automatically tests many settings** against best practice recommendations
- **Automated** document population
- **Reduces level of effort** to deliver EV health check services

Technical Requirements

This product has a small set of requirements:

- A single processor 2.2 GHz or above (dual processor recommended); physical or virtual machine
- Windows 2003 or above (excluding Windows Server “Core” Edition)
- Microsoft .Net 4.0 Runtime
- Enterprise Vault versions 8 and above
- The Enterprise Vault service account should be used to run the collector tool

Pricing & Availability

A trial version is available for organizations that want to evaluate the benefits of a more streamlined health check data collection process. For more information contact us at sales@globanet.com.



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About Globanet

Globanet is a leading developer and reseller of archiving, data migration and eDiscovery solutions worldwide. Founded in 1996, the company is a pioneer of intelligent information governance, and has developed a portfolio of software and services to help organizations manage data from creation to expiry. Globanet's proprietary solutions include the Globanet Merge1 message capture platform and Globanet Migrate data migration software. A Veritas Platinum Partner with Master Specialization in Archiving and eDiscovery, its professional services team has extensive experience with industry-leading Enterprise Vault and Clearwell. Globanet is also a proud Microsoft Silver Software Development Partner. Globanet's broad range of services include policy and solution design, installation and configuration, data migration, custom add-ons and project-based eDiscovery consulting.

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